



Keen360

Request a Demo
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Constituent Services

Looking to serve your constituents better?

For legislative offices and executive agencies seeking to modernize interactions with... and to transform service for... their constituents

1

Constituent Profiles

Capture contact and voter info; comms and service history; tags and VIPs; opinions on bills and issues

2

Complex Relationships

Show real-world links among people / orgs / jobs, i.e. households or committee posts

3

Service Management

Automate and monitor the receipt, progress, and close of inquiries and services just like a business does

4

Queues, Text, Voice

Organize the inbound stream of emails, calls, and text in queues for triage and routing

5

Reports and Maps

Take advantage of business-like reports and dashboards, including maps of inquiries and service

6

Email / Web / Mobile

Integrate with your established email and website, adding a service portal and mobile app

Keen Constituent Services

Our solutions are powered by

Creatio



low-code BPM & CRM



attractive economics



industry awards